# **Derrick Boudwin**

Qualified Director of Product Engineering with over 15 years experience leading international cross-functional teams, using people-centric strategies to develop software resulting in successful, patented, and disruptive products.

## Experience

- BYU-Pathway Worldwide
  - Product Manager Career Advancement (Contract)
    - Developed a new student focused international applicant tracking and job matching platform, with cross border payments, legal risk mitigation, and applicant evaluation and training.
    - Developed road map, MVP, alpha and beta testing, and differentiation strategies.
    - Created FERPA compliant data sharing strategies and API requirements.
    - Conducted user interviews and established feedback loops to reduce friction and improve the user experience (UX).
- Wind River Systems

Product Line Manager

- Managed the product development and go to market launch of the first application and tooling marketplace dedicated to embedded development, rapidly enabling third party vendors to integrate and share revenue.
- Led a pilot multinational, cross-functional team of 40 through an Agile transformation, resulting in faster cycle times, fewer bugs, and the very first on-time product delivery for that team.
- Launched an infrastructure/platform monitoring and debugging feature for Wind River Studio Developer, reducing incidents and troubleshooting time by more than 30%.
- Managed the Product Management intern program, successfully onboarding and training 4 University of Waterloo students per year.
- Virtual Power Systems

Principal Technical Program Manager

- Managed development of first-to-market software to orchestrate critical electrical transmission systems, increasing datacenter capacity by over 30%.
- Managed software release cycle, QA testing, security, scheduling, and road map of all internal tools and processes.
- Facilitated the restructuring of architecture reducing company cloud operating budget by 60%.
- Analytics Fire

Technical Program Manager

- Disrupted the residential solar sales market by leading a cross-functional team of 7 software engineers, 16 quality engineers, and 2 AI research scientists to create SunPower Instant Design, earning a partnership with Google Cloud; co-inventor of US Patent 10,754,999 "System, method, and computer-readable medium for generating photovoltaic system design."
- Managed multiple highly technical, consumer-facing software projects and their fully-remote international and cross-functional development teams.
- Managed the complete zero-downtime migration of a globally distributed SaaS security product from AWS to Azure Cloud.
- Trained and mentored client DevOps and release teams in automation, security, site reliability, and CI/CD best practices.
- Led the successful development of a GDPR compliance program in SalesForce for a fortune 500 company.
- Produced engaging technical training videos, internal and external technical documentation, user guides, patent applications, and white papers.

• db Engineering

- Site Reliability Consultant
  - Designed software and infrastructure architecture for new and existing services.
  - Fostered compliance and performed audits for PCI, HIPAA, FERPA, SOC2.
  - Built and executed road maps to migrate legacy applications to 12 factor.
  - Designed and deployed on premises-to-cloud migrations.
  - Performed penetration testing, vulnerability analysis, and risk assessment.
- getbinocs.com

#### Senior Site Reliability Engineer

- Designed and maintained a zero-knowledge back-end infrastructure, pipelines, storage, testing, and other automation to index and search email faster and more accurately than GMail's native search.
- Implemented customer UX feedback loop.

Alameda, CA

Salt Lake City, UT

Feb - Aug 2024

Oct 2021 - Dec 2023

Milpitas. CA Nov 2020 - Oct 2021

Menlo Park, CA Feb 2018 - Nov 2020

Heber City, UT Nov 2016 - Feb 2018

Boulder, CO

May 2016 - Nov 2016

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• Maintained all aspects of custom PaaS for several distributed development teams.	
• Overhauled legacy application platform to prepare for containerization.	
$\circ~$ Advised, tested, and documented application adherence/response to FERPA requirement	ts.
• Mocavo.com	Provo, UT
Senior DevOps Engineer	Nov 2013 - May 2015
<ul> <li>Managed the reliability, scalability, and performance of a website with 1000 physical serv and a petabyte of data.</li> </ul>	Ū.
• Designed and maintained environment and automation of applications and bare metal in centers and associated equipment.	frastructure for two data
<ul> <li>Wrote and produced technical videos and multimedia documentation.</li> <li>Implemented A/B testing to improve UX.</li> </ul>	
• Supplemental Health Care	Park City, UT
Systems Administrator	Apr 2012 - Nov 2013
<ul> <li>Regulated 35 remote sites, hybrid Windows/Linux collocated server farms and services fe</li> <li>Reduced server licensing budget by 70% by implementing open source technologies.</li> <li>Automated various processes saving over 8,000 man-hours yearly.</li> </ul>	or 500 users.
• Thatcher Chemical Company	Salt Lake City, UT
Systems Administrator	Feb 2010 - Apr 2012
<ul> <li>Administered infrastructure for a large chemical manufacturing and distribution center.</li> <li>Implemented Incident Management process and application.</li> <li>Designed and implemented a full site conversion from analog/digital PBX telephony to V</li> </ul>	VoIP.
Areva Nuclear Power	Lynchburg, VA
• Aleva Nuclear Fower Computer and Network Security Officer	Jan 2004 - Apr 2006
<ul> <li>Acted as primary liaison to regulate IS policies and procedures across the United States, Germany.</li> </ul>	
$\circ~$ Managed information security for over 5000 work stations in North America.	
• Member of global change management board.	
$\circ~$ Wrote and published international company compliance and security standards.	

Lehi, UT

Rexburg, ID Dec. 2009

Long Beach, CA

Aug 2006 - Aug 2008

May 2015 - May 2016

### **Technical Skills**

• Kuali.co

Senior Site Reliability Engineer

- Programming Languages: Python, Bash, Visual Basic, Powershell, SQL, Ruby, Java
- Tools and Technologies: AWS, GCP, Azure, Tensorflow, Docker, Ansible, Terraform, Jenkins, CircleCI, Git, OpenCV, Pivotal, Jira, Confluence

#### Education

٠	Brigham Young University - Idaho
	A.S. in Mechanical Engineering; Emphasis: Interpersonal Communications

## Volunteer Experience

- The Church of Jesus Christ of Latter-day Saints Proselyting and Service Missionary
  - $\circ~$  Organized and participated in the teaching of church doctrine in English and Spanish.
  - $\circ~$  Organized and taught free English classes.